

Ford Charge Station Pro Installation Guide

80 AMP WALLBOX

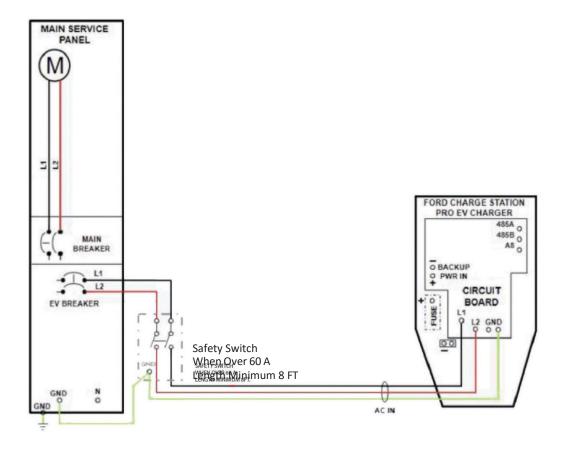
Electric Vehicle Charging Station

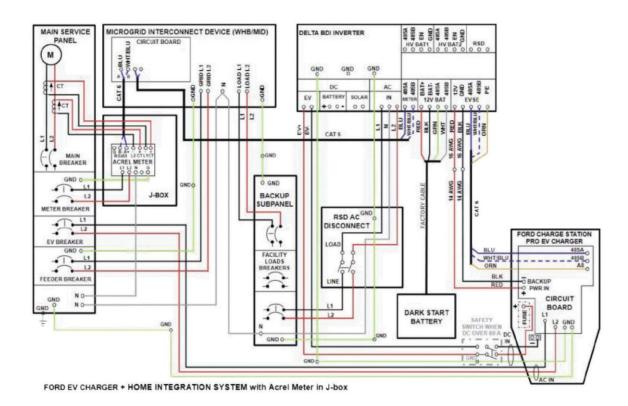
Ford Customer Support In the US: Call 1 (800) 392-3673

In Canada: Call 1 (800) 565-3673

Wi-Fi Password

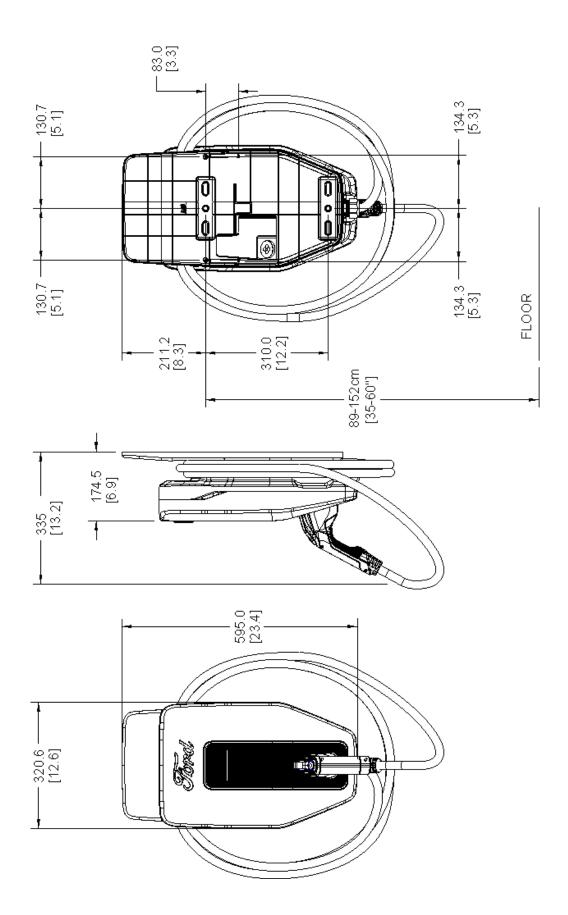
Equipment overview







Ford Station Pro Dimensions



Important Safety Instructions

WARNING – When using electric products, basic precautions should always be followed, including the following.

SAVE THESE INSTRUCTIONS – This manual contains important instructions for model NL38-10C823-Ax that shall be followed during installation, operation and maintenance.

a) Wiring information:

Terminal	Amperage	Wire Size AWG, 90°C	Torque in-lbs. (Nm)
A / L 1 D / L 2 [N]	80	#3*	70 in-lbs. (7.9 Nm)
A/L1, B/L2[N]	<80	Per NEC (#8 Min)	Per NEC
Earth		#6**	35 in-lbs. (4 Nm)**
DC+, DC-	34	#8	35 in-lbs. (4 Nm)
RS-485 Terminals		Up to #18	3 in-lbs. (.3 Nm)

^{*} Main wire run must be 8ft minimum

b) To reduce the risk of electrical shock and to ensure the safe installation and operation of this equipment, the following safety symbols appear throughout this document to indicate dangerous conditions and important safety instructions:



DANGER Hazardous voltage. Will cause death or serious injury. Turn off Power before working on this equipment. This indicates a situation where the present voltage can cause injury or death. Extreme caution is required when servicing or installing the equipment referenced.



DANGER Explosion hazard. This equipment has arcing or sparking parts that should not be exposed to flammable vapors. Use extreme caution and follow instructions carefully.



WARNING! This indicates a situation where failure to follow instructions may be a safety hazard or cause equipment malfunction. Use extreme caution and follow instructions carefully.



Indicates the connection point for a ground conductor

- c) The maximum rated ambient temperature of this device is 113°F (45°C)
- d) For 80A charging, use #3 AWG, 90°C copper wire only for AC connections (A/L1 and B/L2[N]). All other charging currents shall use copper wire only per NEC.
- e) Use up to #18 AWG, 600v copper wire for 2 position connector (dark start).
- f) CAUTION to reduce risk of fire, connect only to a circuit with 100 amperes maximum branch circuit overcurrent protection in accordance with the National Electric Code, ANSI/NFPA 70.
- g) GROUNDING INSTRUCTIONS- This unit is to be connected to a grounded, metal, permanent wiring system; or an equipment-grounding conductor is to be run with circuit conductors and connected to an equipment-grounding terminal.
- h) This equipment should be installed at least 18 inches above floor or ground level.
- i) To maintain Type 4 enclosure rating, use listed conduit fitting rated Type 4 or 4X.
- j) This device should be supervised when used around children.
- k) Do not put fingers into the electric vehicle connector.
- I) Do not use this product if the flexible power cord or EV cable is frayed or has broken.
- m) Do not use this product if the enclosure or the EV connector is broken, cracked, open or shows any other indication of damage.

^{**} For <80A charging, Earth conductor shall follow NEC (#10 Min)

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Installation Method Checklist

	Installation Method Checklist	
	DO NOT DRILL ANY HOLES IN CHARGER UNTIL METHOD IS DETERMINED	\checkmark
	Minimum 100 Amp Service Available for Standard 80 Amp Installation	
1	If Customer Does not Have 100 amp Available, refer to the Amp Setting Switch to reduce Charger Maximum Amperage (Listed in Table of Contents)	
2	Standard Mounting to Interior Stud Wall (Hardware Included)	
3	Exterior Mounting to Non-Standard Wall (Concrete, Brick, Non-wood Surfaces) Non-standard mounting Hardware not Supplied – Alternate Hardware Chosen must Support 100 Lbs.	
	Mounting Requiring Watertight Glands (Conduit Mounting Hardware not Supplied)	
4	Rigid Conduit is Preferred Installation Method	
	AC Rear Inlet Wiring Method (Standard – Mounting Hole Supplied in Charger)	
5	NOTE: Remove the Rear Plug prior to Attaching Charger to Mounting Bracket if this Method is Chosen	
	AC Left Inlet Wiring Method (Alternate – Requires Drilling for 1" Trade Size Conduit)	
6	1" Meyers Hub (Type 4 or 4X) Requires 1-3/8" Hole (Follow Hub Manufacturer's Instructions)	
	Conduit Mounting Hardware not Supplied	
	AC Right Inlet Wiring Method (Alternate – Requires Drilling for 1" Trade Size Conduit)	
7	1" Meyers Hub (Type 4 or 4X) Requires 1-3/8" Hole (Follow Hub Manufacturer's Instructions)	
	Conduit Mounting Hardware not Supplied	
	HVDC Inverter (If Customer has Inverter - Requires Drilling for 3/" Trade Size Conduit Fither Left or Right)	
8	(If Customer has Inverter – Requires Drilling for ¾" Trade Size Conduit Either Left or Right)	
	3/4" Meyers Hub (Type 4 or 4X) requires 1-1/8" Hole (Follow Hub Manufacturer's Instructions) Conduit Mounting Hardware not Supplied	
9	HVDC Inverter Inlet Left Wiring Method	
10	HVDC Inverter Inlet Right Wiring Method	

Supplied Equipment

Equipment
1 – 80A Charger
1 – Mounting Bracket
Hardware Kit
2 – 3/8" x 2-1/2" LG Flange Hex Head Lag Bolts
6 – (T20) Torx Head Dog Point Screws – M4 x 0.7 x 16 mm (2 Extra)
1 – Connector – 3 Position (Communications)
1 – Connector – 2 Position (Dark Start – Battery Backup)

Equipment List – What's Needed

TOOLS
Certified Electrician
7/32" Drill Bit
Stud Finder
Level
CAT I – 600v Multimeter (minimum)
5/32" Hex Head Bit or Allen Wrench
9/16" Wrench or Socket Wrench
Small Flat Head-Screw Bit (For RS-485 Connectors)
Torx Head (T20) Bit
Torque Driver
Step Drill Bit – (If Needed for Conduit Connectors – 1-1/8"- 1-3/8" Holes)
ADDITIONAL ITEMS (Not Included)
1- ¾" Conduit Connector (see Installation Checklist if Needed)
1- 1" Conduit Connector (see Installation Checklist if Needed)
#3 AWG – 90°C Copper wire should be used for 80A charging
NOTE: Wire \textit{must} have a temperature rating of 90° C or higher for AC connections (A/L1 and B/L2[N]) for 80A charging
Non GFCI breaker per NEC based on max current switch setting
HVDC Wire – #8 AWG 90°C, 600V
Dark Start Wire – #16 AWG, 600V to comply with NEC300.3©(1)
Communication Wire – #18 AWG, 600V to comply with NEC300.3©(1)

Open Charger – Prepare the Charger for Mounting

	OPEN CHARGER COVER
A	The unit can be left in the box to protect from any scratches or debris. Using both hands, place thumbs on inner black cover and fingers into the hand pulls located on sides of unit to unsnap and remove the decorative cover and place aside. DO NOT PLACE THE COVER FACE DOWN ON ANY ABRASIVE SURFACES.
В	Remove the (9) T-20 Torx head dog point screws – M4 x 0.7 x 16 mm. Retain the screws and cover replace cover step.
С	NOTE: If AC wiring method chosen is standard rear entry pierce wire though rear plug prior to attaching charger to mounting bracket.

QTY	KIT ITEM	
2	(T-20) Torx head dog point screws – M4 x 0.7 x 16 mm	
	Extra screws if one becomes misplaced	
TOOLS NEEDED		
1	Torx head (T20) driver	

Pierce wires through plug if using AC rear entry wiring method



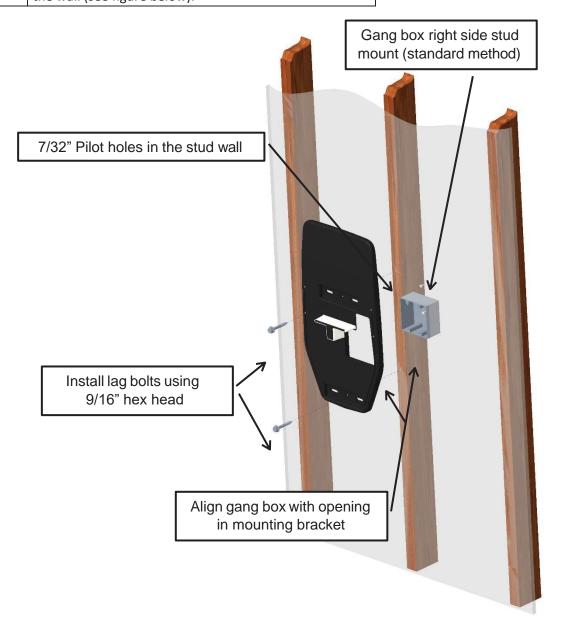
Remove (9) screws to open the structural cover

Protect the cable and coupler from scratches and debris

Mount Bracket

	MOUNT BRACKET TO WALL
Α	Locate the stud with the stud finder.
В	Verify that the gang box is installed on the right side of the stud. The top bracket hole should be between 35-60" from floor. See page 2 dimensional graphic. No gang box is needed for AC conduit installation.
С	Line up the mounting bracket opening with the gang box as shown; use the level to align the bracket and mark the two center mounting holes.
D	Use the drill with the 7/32" bit to drill pilot into stud.
Е	Align the bracket on the wall and install (2) 3/8" x 2-1/2" hex lag bolts into wall using 9/16" socket to tighten to the wall (see figure below).

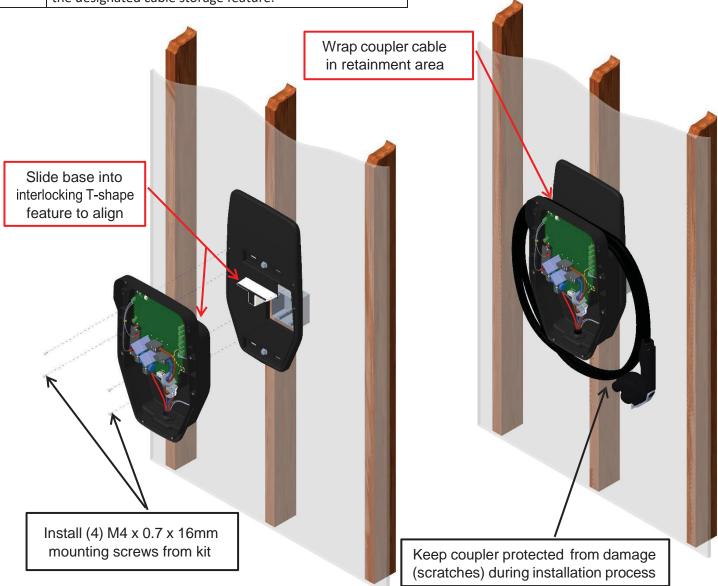
QTY	KIT ITEM	
1	Mounting Bracket	
2	3/8" X 2-1/2" Hex Lag Bolt	
TOOL	TOOLS NEEDED	
Stud finder		
Level		
Drill with 7/32" pilot bit		
9/16" Socket		



Mount Charger Base to Wall Bracket

	MOUNT CHARGER BASE TO WALL BRACKET
A	Slide the base onto the interlocking T-feature and align the unit with the base. Set the coupler aside while mounting the charger base.
В	Using the (4)-M4 x 0.7 x 16mm mounting screws, securely attach the unit to the base. Torque to 10 in-lbs. (1.1 Nm)
С	Wrap the cable with the coupler around the charger using the designated cable storage feature.

QTY	KIT ITEM
4	Torx head screws – M4 x 0.7 x 16 mm
TOOLS NEEDED	
Torx head (T20) driver bit	
Torque driver	



Mount Charger

HVDC Wiring – Left Entry

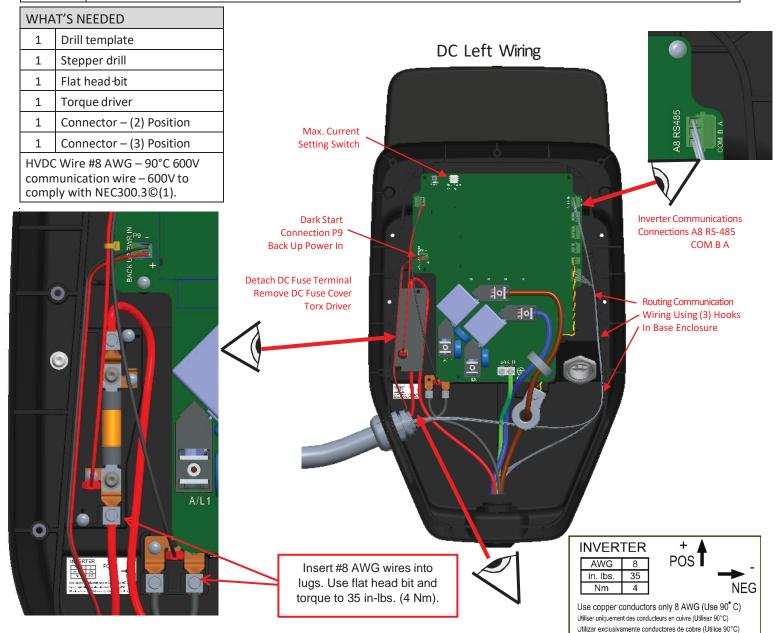


DANGER Hazardous voltage. Will cause death or serious injury. Turn off power before working on this equipment. This indicates a situation where the present voltage could cause injury or death. Extreme caution is required when servicing or installing the equipment referenced.

NOTE: Charger will need to be mounted on the bracket to hardwire the device. HVDC wiring first is preferred method.

HVDC Wiring – Route the HVDC over the EVSE cable prior to AC wiring.

- Use kit-supplied wire drilling template to align and use stepper drill to drill appropriate size hole for ¾" conduit connector (standard hole 1-1/8"). Clean all drill debris from unit. Install conduit and connector per Α manufacturer's installation instruction and route wires into enclosure.
 - HVDC Detach spade terminal protruding from the DC fuse cover. Use Torx driver to remove DC fuse cover. Route #8 В AWG - 90°C 600V copper wires through the conduit and connect positive wire to fuse and negative wire to terminal as shown. Tighten connections to 35 in-lbs. (4 Nm) using a flat head bit. Replace DC fuse cover.
 - Dark start (battery backup) connection Remove the P9 connector and attach positive and negative #16 AWG wires to C the connector shown in detail below. Tighten wires to 3 in lbs (0.3Nm). Plug connector back into the P9 location.
 - Route (3) twisted wire along right side of enclosure (use hooks in enclosure). Attach wires to 3 position connector and D tighten connections to 3 in-lbs. (.3 Nm). Plug connector into location A8 RS-485 COM B A in detail below.



HVDC Wiring - Right Entry



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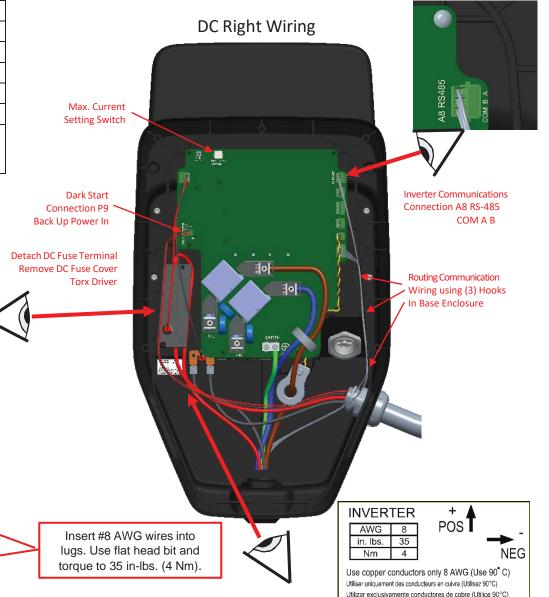
NOTE: Charger will need to be mounted on the bracket to hardwire the device. HVDC wiring first is preferred method.

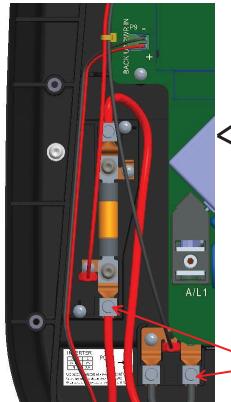
HVDC Wiring – Route HVDC over EVSE Cable and prior to AC wiring.

- Use kit-supplied wire drilling template to align and use stepper drill to drill appropriate size hole for ¾" Conduit connector (Standard hole 1-1/8"). Clean all drill debris from unit. Install conduit and connector per Α manufacturer's installation instruction and route wires into enclosure.
- HVDC Detach spade terminal protruding from the DC fuse cover. Use Torx driver to remove DC fuse cover. Route #8 В AWG – 90°C 600V Copper wires through the conduit and connect positive wire to fuse and negative wire to terminal as shown. Tighten connections to 35 in-lbs. (4 Nm) using a flat head bit. Replace DC fuse cover.
- Dark start (battery backup) connection Remove the P9 connector and attach positive and negative #16 AWG wires to C the connector shown in detail below. Tighten wires to 3in-lbs (0.3Nm). Plug connector back into the P9 location.
- Route (3) twisted wire along right side of enclosure (use hooks in enclosure). Attach wires to 3 position connector and D tighten connections to 3 in-lbs. (.3 Nm). Plug connector into location A8 RS-485 COM B A in detail below.

WHA	WHAT'S NEEDED		
1	Drill template		
1	Stepper drill		
1	Flat head-bit		
1	Torque driver		
1	Connector – (2) Position		
1	Connector – (3) Position		

HVDC Wire #8 AWG - 90°C 600V communication wire - 600V to comply with NEC300.3©(1).





Standard Wiring – Residential Installation – Rear Entry

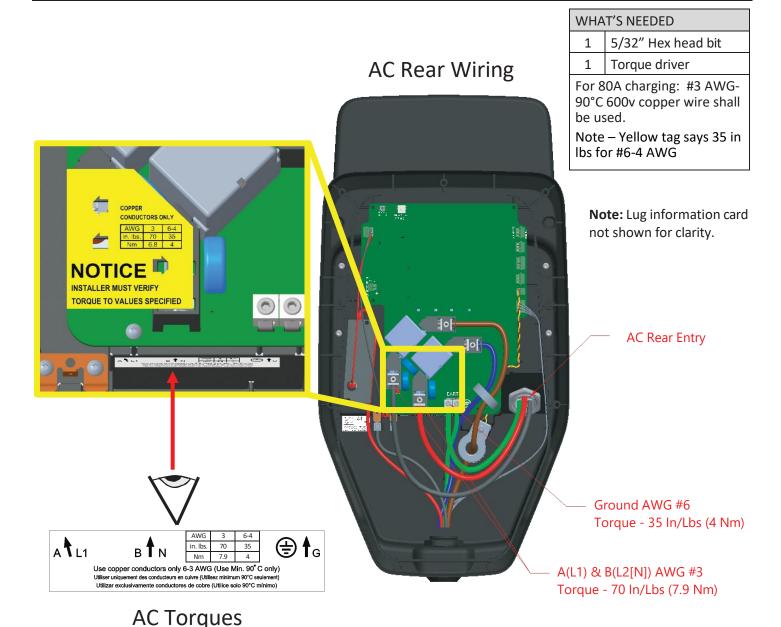


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NOTE: Charger will need to be mounted on the bracket to hardwire the device.

HVAC wiring Route AC wiring over HVDC and EVSE Cable.

- The kit-supplied wire drilling template is not necessary; no holes will be drilled for rear entry wiring. Pierce Α wires through supplied rear plug in ensure watertight seal. HVAC – Route L1/L2 wires through the back of the charger and connect per the rear-wiring diagram. Tighten connections to 70 in-lbs. (7.9 Nm) for 80A charging or per NEC for <80A charging using a 5/32" Hex Head Bit. В Black: A(L1) - 120VAC to ground
- Red: B(L2[N]) 120VAC to ground
- HVAC Ground wire Route #6 AWG or larger 90°C 600V copper connect the ground per the rear-entry C diagram. Tighten connection to 35 in-lbs. (4 Nm) using a 5/32" hex head bit.
- Turn on power and using a CAT I 600v multimeter (minimum), measure the voltage. D



Alternate Wiring – Residential Installation – Left Entry



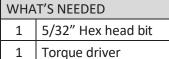
DANGER Hazardous voltage. Will cause death or serious injury. Turn off power before working on this equipment. This indicates a situation where the present voltage could cause injury or death. Extreme caution is required when servicing or installing the equipment referenced.

NOTE: Charger will need to be mounted on the bracket to hardwire the device.

HVAC wiring Route AC wiring over HVDC and EVSE cable.

- Use kit-supplied wire drilling template to align and use stepper drill to drill appropriate size hole for 1" conduit hub (standard hole 1-3/8"). Clean all drill debris from unit. Install conduit and connector per Α manufacturer's installation instruction and route wires into enclosure.
 - HVAC Route #3 AWG 90°C 600V copper wire through the back of the charger and connect per the rear-wiring diagram. Tighten connections to 70 in-lbs. (7.9 Nm) using a 5/32" hex head bit. В
 - Black: A(L1) 120VAC to ground Red: B(L2[N]) - 120VAC to ground
- HVAC Ground wire Route #6 AWG or larger 90°C 600V copper connect the ground per the rear-entry C diagram. Tighten connection to 35 in-lbs. (4 Nm) using a 5/32" hex head bit.
- D Turn on power and using a CAT I - 600V multimeter (minimum) and measure the voltage.





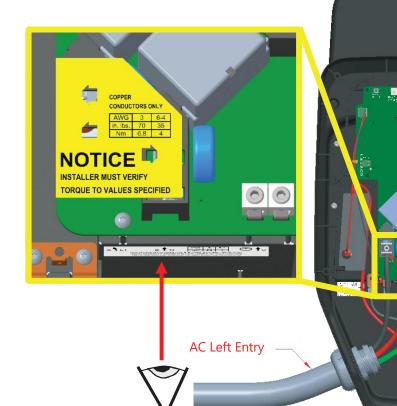
For 80A charging: #3 AWG-90°C 600v copper wire shall be used.

Note - Yellow tag says 35 in lbs for #6-4 AWG

Note: Lug information card not shown for clarity.

Ground AWG #6 Torque - 35 In/Lbs (4 Nm)

A(L1) & B(L2[N]) AWG #3 Torque - 70 In/Lbs (7.9 Nm)



7.9 Nm Use copper conductors only 6-3 AWG (Use Min. 90°C only) Utiliser uniquement des conducteurs en cuivre (Utilisez minimum 90°C seulement Utilizar exclusivamente conductores de cobre (Utilice solo 90°C mínimo)

⊕ f_G

вTи

A L1

Alternate Wiring – Residential Installation – Right Entry

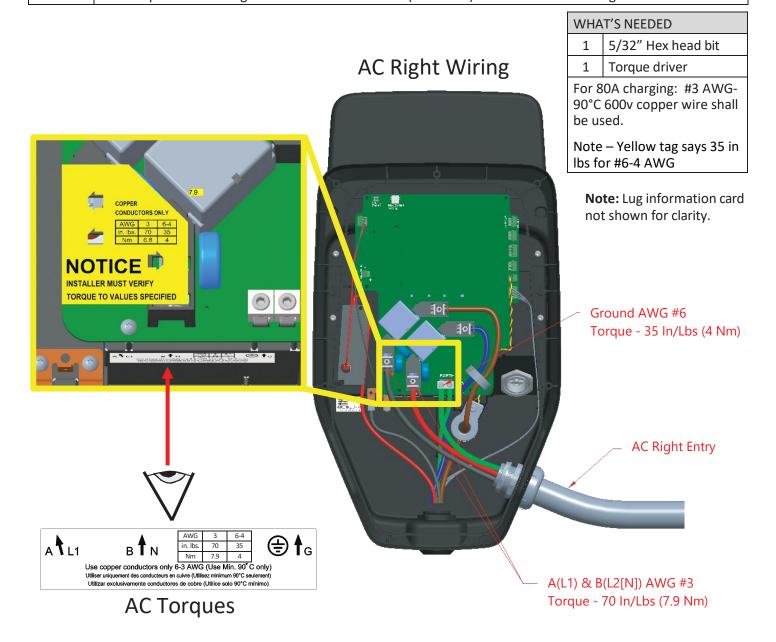


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NOTE: Charger will need to be mounted on the bracket to hardwire the device.

HVAC wiring Route AC wiring over HVDC and EVSE cable.

- Use kit-supplied wire drilling template to align and use stepper drill to drill appropriate size hole for 1" conduit hub (standard hole 1-3/8"). Clean all drill debris from unit. Install conduit and connector per manufacturer's installation instruction and route wires into enclosure.
 - HVAC Route #3 AWG 90°C 600V copper wire through the back of the charger and connect per the rear-wiring diagram. Tighten connections to 70 in-lbs. (7.9 Nm) using a 5/32" hex head bit.
 - Black: A(L1) 120VAC to ground Red: B(L2[N]) – 120VAC to ground
- C HVAC Ground wire Route #6 AWG or larger 90°C 600V copper connect the ground per the rear-entry diagram. Tighten connection to 35 in-lbs. (4 Nm) using a 5/32" hex head bit.
- D Turn on power and using a CAT I 600V multimeter (minimum) and measure the voltage.



Set Maximum Current Switch



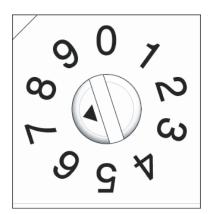
В

DANGER Hazardous voltage. Will cause death or serious injury. Turn off power before working on this equipment. This indicates a situation where the present voltage could cause injury or death. Extreme caution is required when servicing or installing the equipment referenced.

NOTE: The maximum current setting switch is factory set to (Position 7 – 80A); verify the required setting based on the branch circuit protection according to NEC Code.

A Amperage can be reduced by turning the dial to the switch positions as noted in the table below.

Based on NEC Code – If current rating switch is used to reduce the current rating, please indicate the new current setting on the exterior of the unit.



Maximum Current Setting Switch

SWITCH POSITION	AMPS	BREAKER SIZE	
0	12	15	
1	16	20	
2	24	30	
3	32	40	
4	40	50	
5	48	60	
6	64	80	
7	80	100	
8	n/a	n/a	
9	n/a	n/a	

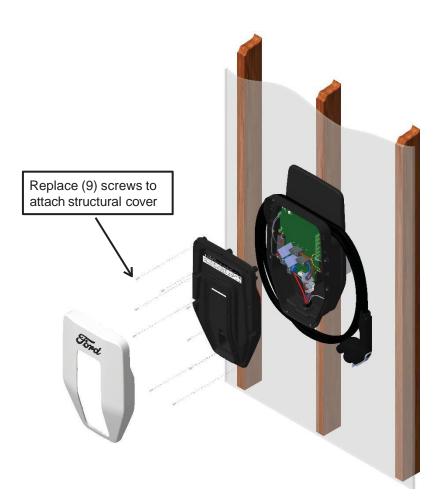
Close the Charger



DANGER Hazardous voltage. Will cause death or serious injury. Turn off power before working on this equipment. This indicates a situation where the present voltage could cause injury or death. Extreme caution is required when servicing or installing the equipment referenced.

- Verify that gasket has not dislodged from cover groove. Replace structural cover on unit and attach using (9) M4 x 0.7 x 16 mm screws retained when removed earlier. Torque to 10 in-lbs. (1.1 Nm) using Torx head Α (T20) bit. Torque in order shown (left) for proper sealing of cover.
- Carefully align the decorative cover with the structural cover and firmly press the decorative cover in place, В ensuring that all snaps are fully seated.
- C Download "Ford Charge Station Pro App" and "Ford Pass".

QTY	WHAT'S NEEDED			
9	Torx head screws – M4 x 0.7 x 16 mm retained from earlier step.			
1	Decorative cover			
TOOLS NEEDED				
1	Torx head (T20) bit			
1	Torque driver			





Operating Instructions

Safety Instructions During the Charging Process



DANGER Risk of electric shock and fire. Touching live parts may cause electric shock or even death. Defective connectors or cables may cause fire.

- Do not kink or squeeze the charging cable. Do not draw the charging cable over sharp edges or hot surfaces.
- Do not use the charging station if damage or tampering is visible. If damage is visible, inform the operator. Until damage is repaired, keep away from the charging station and do not attempt to charge an EV.
- Grip the power plug/connector to disconnect from the charging unit. Do not remove the connector by pulling on the cable.
- Never touch the power plug/connector with wet hands.
- Do not connect or disconnect any cables during a thunderstorm.
- The Charge Station is equipped with an auto-reset feature. If this Charge Station is connected to a vehicle at the time that power is restored following an outage, charging may resume automatically. If this Charge Station is connected to a vehicle and a ground fault trip occurs, charging may resume automatically after a delay period.

Risk of Overheating and Fire

- Unauthorized accessories should not be used with this device due to risk of fire and/or overheating.
- DO NOT use a charging cable that is not approved for the vehicle.
- DO NOT use an extension to connect the charging station to the vehicle.

DO NOT use an adapter or adapter cable.

Basic Charging Procedure

- Do not leave charging cable tightly wrapped on enclosure during charging. Excess heat will result in your charging derating and charge session taking longer.
- Using the charger connector, gently insert the connector into the EV. Be sure not to force the connection or bend any pins in the connector.
- Observe blue LED on the front of the device
 - Dim blue: Device not connected/standby
 - o Bright blue: Device ready to deliver energy
 - o Pulsing blue: Device delivering energy to the vehicle

Intelligent Backup Power

For operating instructions regarding this feature, please refer to your vehicle manual.

LED Status

Status	Explanation	
Off	The station is not powered by grid or battery backup	
Dim blue	The station is grid powered	
Bright blue	The station is grid powered, plugged in and ready to charge	
Pulsing blue	The station is plugged and charging	
Dim green	The station is powered by battery backup and not plugged in	
Bright green	The station is powered by battery backup, plugged in and ready to discharge	
Pulse green	The station is powered by battery backup, plugged in and discharging	
Pulse Green/Pulse Blue	The station is powered and locked. Station will not charge or discharge	
Solid red	The station has experienced a non-recoverable fault	
Solid amber	The station has a fault and troubleshooting is required	
Pulse Red	The station has experienced a ground fault	
Solid Amber/Pulse Blue	The station is charging at a reduced rate	
Pulsing White	Setup mode Wifi/Bluetooth	
Solid White	Station Reset	

Maintenance

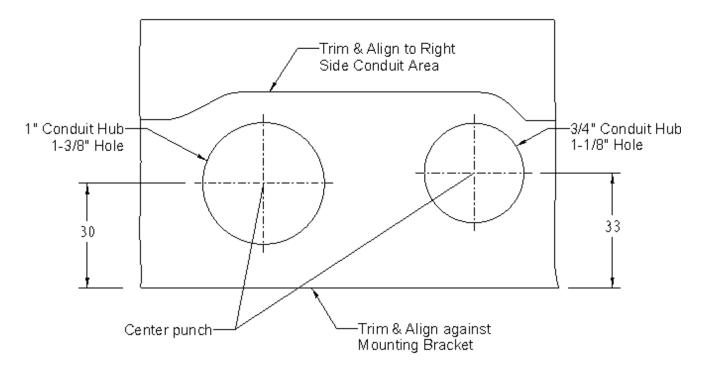
While there is no maintenance for the internal works of the unit, the exterior does require some basic, common sense maintenance. The following maintenance can be performed by the owner/user. All other service must be conducted by qualified personnel. If there is any damage to the charger, contact Ford. General exterior maintenance is recommended to be performed every six months, depending on the environment. In harsh environments, maintenance should be performed more often.

General exterior maintenance

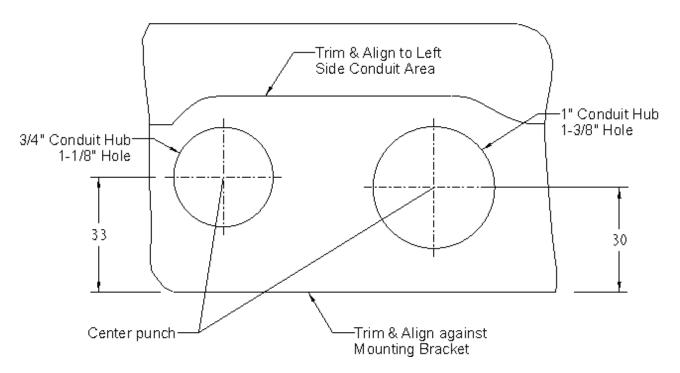
Regular cleaning is recommended to avoid accumulation of debris/dust/dirt on or around the unit. Wipe surfaces with a soft cloth dampened with water, or for harder to remove marks, use an alcohol based cleaner. Do not spray with high-pressure cleaning devices or use abrasive chemicals. Check for cuts, cracks, damage, and debris. If debris is present, remove it. If you find damage, contact Ford. Check for damage and corrosion. If present, contact Ford. Check the HMI for damage/signs of faded color that is clearly visible. Ensure there is no debris or damage inside or around the cable, cable holder and connector/plug. If present, remove debris and/or notify Ford of any damage. Check the connector/plug pins for any signs of corrosion and contact Ford, if there is any damage to the pins. Check for snow/ice buildup around the unit and clear the area around the unit. This should be checked daily in areas with high snow/ice.

Appendix A – Conduit Drilling Template (Compatible with suggested gland/conduit configurations)

RIGHT SIDE



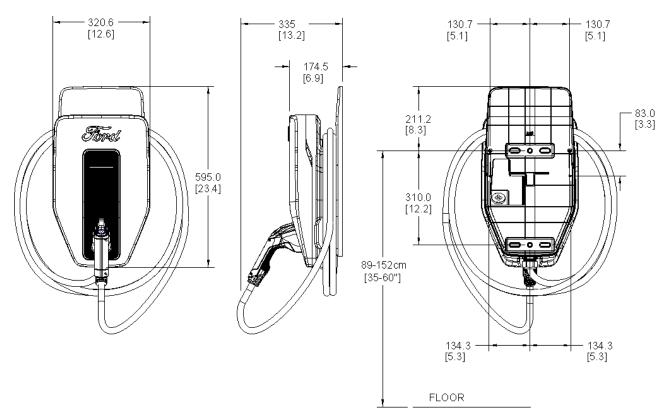
LEFT SIDE



Ford Charge Station Pro - Technical data

Features and Functions				
Charging Mode	Level 2			
Vehicle Connection	J1772 CCS Combo 1 plug with 25 ft cable, 80 A / integrated cable management			
AC Power Output	Up to 19.2 kW (240VAC@80A) - Requires a 100A breaker			
Mounting Options	Wall			
Communication				
Interfaces	Wi-Fi, Bluetooth			
Configuration	via Charge Station Pro Configuration App			
Software Upgrade	over the air (OTA)			
Electrical Design				
Power Supply Voltage	208V/240V AC, 60Hz			
Rated Current Settings [A]	12, 16, 32, 40, 48, 64, 80			
Wire Cross Section	3 AWG, Min. 90°C Rated			
Network Type	Phase shift / Split phase			
Ground Fault Protection	20 mA			
Over Current Protection	+10% above configured threshold			
General Design				
Environmental Rating	UL Type 4			
Dimensions (HxWxD)	23.8 in. x 12.7 in. x 7 in. (60.4 cm x 32.2 cm x 18 cm)			
Boxed Weight	24 lbs (11 kg)			
Ambient Conditions	-40°C to +45°C Operational, -40°C to +85°C Storage			
Certificates				
UL Listed	according to UL 9741, UL 991, UL 1998, UL 2231, file no. E522055			





Legal Manufacturer

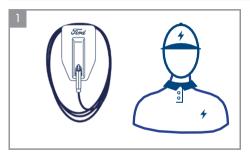
Siemens Industry, Inc.

3617 Parkway Ln

Peachtree Corners, GA 30092 United States of America

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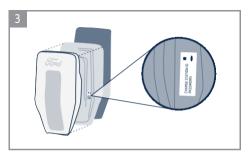


Ensure the Charge Station Pro has been installed by a qualified electrician



Download required apps:

- FordPass™
- 2) Ford Charge Station Pro Setup™





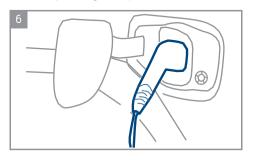


Locate the sticker with your Station ID and password on the front of the User Manual or on a sticker under the face plate.



Launch the Charge Station Pro Setup app, select "New Station Setup" and follow these steps until completing by clicking on "Open FordPass".







After FordPass automatically opens follow the instructions to complete setup.



Plug in and enjoy exploring your station's capabilities.

- Intelligent Backup Power allows you to provide power to your home from your vehicle battery during power outages. In addition to this Ford Charge Station Pro a Home Integration System is required to operate Intelligent Backup Power. To learn more about Intelligent Backup Power visit Ford.com/connected.
- · Ford Charge Station Pro requires Wi-Fi connection to enable smart features in FordPass.